



What Credit Crunch... This has been the busiest quarter for SmarTrack this year!

Thefts on the increase with 1 in 125 cars fitted being stolen... SmarT customers have SmarTrack fitted.

16 minutes!



That's all it took Avon and Somerset Police to attend a stolen Subaru Impreza one early September morning.

At 1.49am the Police called SmarTrack SCC (Secure Control Centre) to say they had attended a burglary and that the home owner's car had been taken with keys only 15 minute prior.

The car in question was fitted with one of the Subaru owner's favorites 'the trusted Protector+ SmarTrack trackers'

Staff at our control centre immediately pin pointed the car parked with the ignition key off in a quiet cul-de-sac in the Southmead area of Bristol. SmarTrack SCC staff stayed on the phone to Bristol's Police control until the attending Patrol car arrived at 2.05am...how's that for a great service from the Police yet again!



New BMW M3 V8

'Thank you SmarTrack and thank you West Midland Police for getting my car back', said Mr Farmer (name protected) of Birmingham.

SmarTrack SCC got a call from a customer at 10pm last month to say his keys had been stolen, and his new M3 had gone...please can we help.

Our staff immediately logged on to the customers account and started tracking the new M3 live with in minutes.

By ten past ten we were on the phone to say 'don't worry, we have it parked up on a quiet street in the Birmingham area, it's now a Police matter' to say he was relieved is an understatement.

West Midlands Police got a patrol car to it in only minutes...the car was unattended and they suspect it was being cleansed before moving it on.

The only loss was a set of news keys needed from local BMW main dealer where the car was originally supplied. The great thing about modern keys is they are all fitted with immobiliser chips and with no two the same they soon coded out the stolen one rendering it useless in the future.

Running Delivery Van taken



At 3pm one Friday afternoon our secure control centre got the call from a customer in London to say that their van had gone while making a delivery...'I left it running only for minute' that's all it takes for an opportunist thief to take advantage and get him self a nice shiny white van for FREE.

Staff at SmarTrack checked the top of the range Alert24 tracker and it turned out to be only a couple of miles away. When the Police arrived they decided to do a full finger print check as this had happened before with no recovery on the last occasion. The Police said this was part of an ongoing case and expected an arrest within days.

Brabus Car Jacked

It just goes to show that spending a bit more money on a 'SmarTrack Alert24 KeyGuard' can help fight crime!



In July staff at our secure control centre received alerts from an Alert24 keyguard tracker and called the customer to see if all was OK and it was not...the customer was very shaken as his lovely Mercedes Brabus and wallet had been taken by force (car jacked)

Essex Police were informed and staff at SmarTrack SCC tracked the Mercedes live until it suddenly stopped and the engine turned off. Apparently it was left in a busy street in Ilford...the Police missed them by only 3 minutes. The Police suspect that the thieves decided to dump the 'Hot Car' due to the likelihood of a tracking device being fitted.

September Stolen Vehicles

BMW M3	London
SUBARU IMPREZA	Bristol
NEW BMW M3 V8	Birmingham
FIAT DUCATO VAN	London
MINI COOPER	London
MERCEDES BENZ ML270	Sheffield
AUDI TT	Scotland
RANGE ROVER SPORT	Surrey
MERCEDES BENZ BRABUS D6	Essex
NEW RANGE ROVER	Ireland

A BIG THANK YOU TO ALL OF THE UK's POLICE

All of the Staff at SmarTrack said the Police have been brilliant and that we could not do what we do without them!

